AVIORA
smart learning. future ready skills.

YOUR ONE-STOP TRAINING PARTNER

Think training. Think AVIORA.

Every workplace problem has a training answer. Online, onsite or custom-built.



01 **Workforce**

02 **Professionals**

03 **Leadership**

What do you need to fix at work?

Find your problem. We have the training.

New hires take too long to settle in	Workforce Ready certification
Too many safety incidents	Safety Ready certification
Customer complaints keep rising	Service Excellence certification
Teams clash and miscommunicate	Soft Skills Certificate
New managers are struggling	Leadership pathway
Staff unsure how to use AI safely	AI & Digital Future track
Audit findings and compliance gaps	GRC Essentials
Managers don't understand the budget	Finance for Non-Finance
Every site does things differently	Custom course on your SOPs

Problem not on the list?
Tell us. We'll build the training.

Talk to us →

One partner. Every training need.

Self-paced online
Any device, 24/7

Live virtual
Facilitated sessions

AVIORA
ONE PARTNER

Onsite
At your premises

Custom-built
Your SOPs, your brand

PATHWAY 01
Workforce
6 certifications
Explore →

PATHWAY 02
Professionals
12 courses · 3 tracks
Explore →

PATHWAY 03
Leadership
9 courses · 3 levels
Explore →

PLUS Soft Skills Certificate · Finance for Non-Finance · UAE & GCC Essentials

Learn in the language you understand best.

Courses in multiple languages, so workforce learning is accessible, practical and inclusive.

English · العربية · Arabic · हिंदी · Hindi · Tagalog · മലയാളം · Malayalam · Kiswahili

COMING SOON: اردو · Urdu · বাংলা · Bengali



Meet AAvi
Every learner's AI assistant, any hour.

PATHWAY 01 · WORKFORCE

Workforce Skills & Capability Platform

Six certifications that take a new hire from day one to fully capable: safe, professional, service-minded and digital. Take one, or roll out the full platform.

6
certifications

23–27
learning hours in total

100%
mobile, self-paced, multilingual

1
licence covers all six certifications

#	CERTIFICATION	DURATION	WHO IT'S FOR
1	**Workforce Ready: New Employee Induction** FLAGSHIP	3–4 hrs	All new hires
2	**Safety Ready: Workplace Health, Safety & Environment Essentials**	4–5 hrs	Skilled and workforce employees
3	**Clean Standards: Professional Housekeeping & Cleaning**	4–5 hrs	Cleaning and housekeeping staff
4	**Building Care: Facilities Maintenance Fundamentals**	5 hrs	Maintenance technicians
5	**Service Excellence: Soft Skills for Customer Service** FLAGSHIP	3–4 hrs	All frontline employees
6	**Digital Ready: Workplace Digital & AI Skills**	4 hrs	Technicians and supervisors

BUILT FOR TEAMS IN

Facilities management · Hospitality · Healthcare · Retail · Logistics · Construction · Manufacturing · Customer service · Ready-mix concrete · Staffing firms & agencies

WORKFORCE SKILLS & CAPABILITY PLATFORM

Inside each certification

01 · FLAGSHIP — 3–4 hrs

Workforce Ready: New Employee Induction

For all new hires

- Welcome to the workplace
- Policies and professional conduct
- Communication and customer service
- Health, safety and wellbeing
- Sustainability, rights and inclusion

02 — 4–5 hrs

Safety Ready: Workplace Health, Safety & Environment Essentials

For skilled and workforce employees

- Hazard spotting and risk assessment
- PPE, manual handling and working at height
- Fire safety and emergency response
- Heat stress and summer working rules
- Incident and near-miss reporting

03 — 4–5 hrs

Clean Standards: Professional Housekeeping & Cleaning

For cleaning and housekeeping staff

- Cleaning standards and checklists
- Safe use of cleaning chemicals
- Hygiene and infection prevention
- Equipment care and waste handling
- Courteous guest and client interaction

04 — 5 hrs

Building Care: Facilities Maintenance Fundamentals

For maintenance technicians

- HVAC basics for a hot, humid climate
- Preventive vs reactive maintenance
- Electrical safety and lock-out awareness
- Water systems and hygiene awareness
- Work orders and maintenance reporting

05 · FLAGSHIP — 3–4 hrs

Service Excellence: Soft Skills for Customer Service

For all frontline employees

- The service mindset
- Active listening and clear speaking
- Handling complaints calmly
- Cultural etiquette and respect
- Professional presence and grooming

06 — 4 hrs

Digital Ready: Workplace Digital & AI Skills

For technicians and supervisors

- Smartphone and workplace app essentials
- Email, messaging and digital etiquette
- Digital checklists, forms and work orders
- Spotting scams and staying safe online
- Using AI tools safely at work

Every certification ends with a final assessment and an **AVIORA digital certificate**. Complete all six to earn the **Workforce Capability Certificate**.

PATHWAY 02 · PROFESSIONALS

Future-ready skills for professionals

Short, practical courses on the topics changing work right now: AI and automation, risk and governance, and career growth. Learn in an evening, apply it the next morning.

AI & Digital Future

Generative AI at Work: Prompting for Productivity	3 hrs
AI Agents & Automation for Business	3 hrs
Data Literacy & Data-Driven Decisions	3 hrs
Cybersecurity Awareness & Digital Hygiene	2 hrs

Risk, Governance & Future Business

AI Governance, Ethics & Responsible Business	2 hrs
ESG & Sustainability for Business Professionals	3 hrs
Governance, Risk & Compliance (GRC) Essentials	3 hrs
Data Privacy & Digital Governance	2 hrs

Business & Career Growth

Customer Experience (CX) Excellence	2 hrs
Agile Project Management Essentials	4 hrs
Presenting with Impact & Business Storytelling	2 hrs
Personal Branding & Career Growth	2 hrs

Pair it with

Soft Skills Certificate
Professional track. Page 8.

Finance for Non-Finance Professionals
Budgets, P&L and ROI. Page 8.

Leadership pathway
When you start managing people. Page 7.

UAE & GCC Business Essentials
Regional rules and regulation. Page 9.

3 tracks
12 short courses

USD 149
any 3 courses, per learner

2–4 hrs
per course, with certificate

Team cohorts
tracked on your dashboard

Each colour block is a track of four separate courses. Courses release on a rolling basis; ask us which are open for enrolment.

PATHWAY 03 · LEADERSHIP

Lead people, change and what comes next

A leadership pathway in three levels, from a new supervisor's first team to a senior leader steering the business through AI and change.

LEVEL 1

Emerging leaders

Supervisors and team leads

From Colleague to Manager: First-Time Leadership	3 hrs
Coaching Conversations & Feedback	2 hrs
Leading Multicultural & Hybrid Teams	3 hrs

LEVEL 2

Established managers

Managers of teams and functions

Performance, Accountability & Difficult Conversations	2 hrs
Leading Change & Transformation	3 hrs
Wellbeing, Resilience & Burnout Prevention	2 hrs

LEVEL 3

Senior leaders

Heads of department and executives

Strategic Thinking & Decision-Making	3 hrs
Leading in the Age of AI	2 hrs
Executive Presence & Influence	2 hrs

Delivered the way leaders learn

Self-paced modules
Short video lessons, on any device.

Live virtual workshops
Practise with peers and a facilitator.

Onsite leadership days
For leadership teams, at your premises.

1:1 coaching
Optional add-on for senior leaders.

Pair it with the **Soft Skills Certificate: Leadership track** (feedback, motivation and fair conflict handling), available as a USD 29 add-on per learner.

THE PATHWAY
9 courses
3 levels, supervisor to senior leader

PER LEVEL
USD 249
one level (3 courses), per learner

LEADERSHIP TEAMS
Cohort programmes
quoted for your leadership team

AVIORA

FOR EVERYONE

OPEN TO ALL THREE PATHWAYS

Soft Skills Certificate

Technical skills get people hired. Soft skills help them succeed, work well with others and grow. This one certification is for everyone, from a new cleaner to a senior manager.

Eight core competencies

01 Communication & active listening

02 Teamwork & collaboration

03 Emotional intelligence

04 Cultural intelligence

05 Problem-solving & critical thinking

06 Time management & ownership

07 Adaptability & resilience

08 Professional etiquette

Three tracks, one certificate

Frontline

3–4 hrs · workforce staff

- Service with a smile, under pressure
- Working in multicultural teams
- Speaking up about problems

Professional

3–4 hrs · office & specialist roles

- Persuasive writing and presenting
- Running productive meetings
- Negotiation and influence

Leadership

3–4 hrs · supervisors & managers

- Giving feedback that lands
- Motivating and coaching people
- Handling conflict fairly

ONE CERTIFICATE

Three tracks

Frontline · Professional · Leadership

LICENCE ADD-ON

USD 29 per learner

any one track, with certificate

MOST REQUESTED BY HR

Finance for Non-Finance Professionals

P&L, budgets, cash flow and ROI. No accounting background needed.

USD 99

per learner · 4 hrs, certificate

AVIORA

REGIONAL CERTIFICATE

FOR ANYONE WORKING IN THE REGION

UAE & GCC Business Essentials

The rules, regulations and ways of working every manager, HR professional and business owner in the UAE needs to know, in one certificate.

Five modules

1	**UAE Labour Law Essentials for Managers** Contracts, working hours, leave, end of service and disputes	2 hrs
2	**UAE Corporate Tax & VAT for Non-Finance Professionals** What changed, who it applies to and what managers must get right	3 hrs
3	**Know the UAE: Culture & Working Dynamics** Orientation for newcomers: etiquette, diversity and how work gets done	2 hrs
4	**ESG & Sustainability in the UAE** National net-zero goals and what they mean for your business	3 hrs
5	**Doing Business in the UAE: Licensing, Free Zones & Emiratisation** How companies are set up, licensed and staffed in the UAE	2 hrs

Who it's for

- Line managers
- HR and admin teams
- Non-finance professionals
- SME owners and founders
- Professionals new to the UAE

FULL CERTIFICATE
USD 149
all 5 modules, per learner

ORIENTATION ONLY
USD 39
module 3, per new joiner

ORGANISATIONS
Add to any licence
per learner, 12 months

Your content. Your brand. Your languages.

We turn your policies, SOPs and site rules into engaging digital courses.

Interactive learning paths



Scenario-based learning

SV

A guest slips near the pool. What do you do first?

- Call your supervisor
- **Make the area safe, then help**
- Finish your task first

What we build

- Induction & onboarding
- Code of conduct
- Compliance
- HSE
- Information security
- Responsible AI
- SOP-based learning
- Soft skills

Employer dashboard
Live progress and reports

Co-branded portal
Your logo, your colours

See a demo →
avioratraining.com

PRICING

Licence pricing for organisations

One annual licence for your whole workforce: the more you train, the less you pay.

Annual licences

Per learner, per year

Bronze

Up to 100 learners

USD 99

per learner / year

100 learners = USD 9,900

- ✓ All 6 Workforce certifications
- ✓ Employer dashboard & reports
- ✓ Digital certificates
- ✓ AAvi AI assistant

Silver POPULAR

101–500 learners

USD 85

per learner / year

500 learners = USD 42,500

Everything in Bronze, plus

- ✓ Co-branded learning portal
- ✓ Dedicated admin portal
- ✓ Progress review

Gold

501–1,000 learners

USD 70

per learner / year

1,000 learners = USD 70,000

Everything in Silver, plus

- ✓ Custom content options
- ✓ LMS / HR system integration
- ✓ Onsite launch session
- ✓ Priority support & account manager

Platinum

1,000+ learners & leadership

Custom

tailored quotation

Enterprise & government

Everything in Gold, plus

- ✓ All add-ons bundled into one quote
- ✓ Bespoke programmes
- ✓ Onsite & blended delivery at scale
- ✓ Advanced analytics

Add-ons

Per learner, valid 12 months

Professional Bundle · any 3 courses from the Professional tracks	USD 149
Leadership Level · one full level, 3 courses	USD 249
Finance for Non-Finance Professionals · 4 hrs, with certificate	USD 99
UAE & GCC Business Essentials · full certificate, 5 modules	USD 149
UAE Orientation · Know the UAE module, for new joiners	USD 39
Soft Skills Certificate · any one track	USD 29

Professional, Leadership and Finance add-ons can also be bought on their own, without a Workforce licence.

Quoted on request: onsite trainer-led sessions · custom course development · extra language versions · branding & integration setup

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Tell us the problem. We'll train the fix.

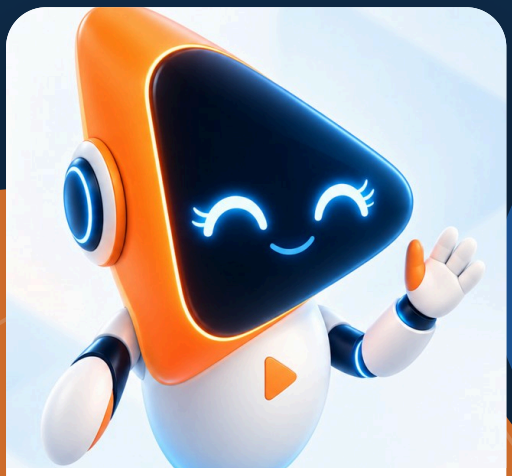
Book a free demo, pilot with one team, or ask for a custom programme.

Book a free demo | **Explore courses online**

TALK TO US

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Say hello to AAvi
Your learners' AI assistant, 24/7

AVIORA Training Institute FZ-LLC
UAE

Think training. Think AVIORA.